

PhDx Systems, Inc (“PhDx”) has created this privacy statement (“Statement”) to demonstrate our commitment to customer and patient privacy and to communicate our information gathering, security and dissemination practices. We may change our policies at any time. Change will apply to personal information we already hold, as well as new information gathered after the change occurs. When we make a significant change to our policies, we will change our Statement and post a notice on our web site at www.phdx.com.

Data Collected from Customers

PhDx collects personal information from customers through its contracts and discussions with customers. In addition, PhDx collects customer personal information on its hosted PhDx® Health Information Platform.

Contractual/Invoicing Personal Information

PhDx requires customers who register to use our services (collectively, the “Service”) to give us contact information such as name, company name, address, phone number, e-mail address and other information required to provide the requested Service.

PhDx uses the information to set up the Service for customers. We may also use the information to contact customers to discuss interest in our company, the Service we provide, market research and to send information regarding our company, such as a newsletter.

Except as required to perform Service, as we explicitly stated at the time we collect information, or as provided in a specific customer agreement, PhDx does not disclose the contract and invoicing personal information to third parties.

PhDx may also collect information, such as Internet addresses, from visitors to PhDx’s marketing web site, (www.phdx.com) (Site). This information is logged to help diagnose technical problems, monitor for attempted security penetration and administer our Site. We may also track and analyze non-identifying and aggregate usage and volume statistical information from our visitors and customers.

PhDx® Platform Subscription and Data Collection Service

Customers of the Service will use PhDx to host data and information (“Data”). PhDx will not review, share or distribute any such Data except as provided in the customer service or subscription agreement, or as may be required by law. Individual records may at times be viewed or accessed to provide the Service, resolve a problem, evaluate client use (such as last login) for account management purposes, support issues, review for contractual compliance or as may be required by law. Subscription customers are responsible for maintaining the confidentiality and security of their user registration and password.

PhDx will use this aggregated information for many business purposes, including marketing statistics and third-party royalty reporting, and may provide such information to third parties.

Customer Opt-Out Policy

PhDx offers its customers a means to choose how we may use information provided. You may request that we not use your information to contact you for one or more of the following:

- Newsletter
- Sales calls
- Quality assurance contacts
- Market research

Send your request to privacy@phdx.com.

Correcting & Updating Your Information

In order for a customer to update contact or billing information, or to discontinue a service or product subscription, please contact our Account Management department by e-mailing sales@phdx.com or calling 505-764-0174.

Security

PhDx is committed to providing security controls to safeguard customer data and enable customers that are designated a Covered Entity by HIPAA in the U.S. and Canadian customers covered by PIPEDA to comply with the privacy and/or security rules of the respective countries. PhDx has technological and operational security policies and procedures in place to protect personally identified information from loss, misuse, alteration or unintentional destruction. PhDx employs Secure Sockets Layer (SSL) technology for transmission protection as well as a firewall and other advanced technology to prevent interference or access from outside intruders. We also protect information by allowing access on a need-to-know basis, use of passwords and password-protected screen-savers, ongoing employee training on the confidentiality of personal information, and storage of sensitive information in locked offices, locations and/or cabinets.

Third-Party Sites

PhDx web sites contain links to other web sites. PhDx is not responsible for the privacy practices or the content of these other web sites.

Additional Information

Questions and complaints regarding this Statement or the privacy practices of PhDx should be directed to the PhDx Chief Security Officer by e-mailing such questions to privacy@phdx.com or calling 505-764-0174. The physical address for the Chief Security Officer is 1001 University Blvd SE, Suite 103, Albuquerque, NM 87106.

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